



1:1 Notebook Parent Information Letter

Frequently Asked Questions

Is the 1:1 notebook program compulsory and am I able to purchase my own device from my own provider?

The 1:1 notebook program is optional. Accommodations will be made for students who do not have a device, as we want all students to experience the benefits that technology has to offer. Newport Gardens Primary School has chosen JB Hi-Fi as our partner and the school has selected a specific device that will best suit the learning opportunities occurring at our school. We considered affordability, technical requirements, warranty, licensing and the technical support available when making this decision. No other devices will be supported by the school and the device chosen can only be purchased via JB Hi-Fi's online parent portal. The link and password can be found in the accompanying letter.

How can I ensure my child uses the notebook safely?

It is the responsibility of both parents and teachers to ensure that students are safe and responsible users of digital technologies. Newport Gardens Primary School is an accredited eSmart school and our students are explicitly taught how to use digital technologies safely and responsibly. An important part of this process is our Digital Technologies Acceptable Use Agreements (DTAUA), which are constructed by students and teachers in each learning community at the beginning of each year and sent home for parents to sign. At school, it is our responsibility to monitor appropriate use of the internet. At home, it is the parent's responsibility to monitor how your children are using their notebooks. It is important that open communication occurs, so please see your child's classroom teacher if you have any concerns about their online safety. Similarly, your child's classroom teacher will let you know if any issues arise. Please visit the following website for more information about cyber-safety:

<https://www.esafety.gov.au/education-resources/iparent>

Are the security settings that operate at school operable at home?

No. The Department's security settings at school, such as blocks and filters, only apply at school. Parents will need to install their own security settings that are for home use. Please contact your internet provider for more details about the internet filtering options that are available to you.

Are students allowed to download games and material at home?

Yes, the device is owned by you and the school has no control over what is downloaded at home. However, at school the device is a learning tool, therefore students will not be allowed to access inappropriate games, materials and websites. If this occurs, the DTAUA will be activated and the behaviour responded to accordingly. Please be mindful that excessive downloading of games etc. can lead to viruses, Trojans, Malware etc. and can cause the device to fail. The potential impact on performance and/or being without the machine while it's repaired will affect the learning for the students concerned.

Whose responsibility is it for use of the device at home?

The device is owned by you and so the use of the device at home is the sole responsibility of parents. If the device is used at home or outside of school by others such as siblings and friends, it remains the responsibility of parents.

Do students charge their notebooks at home or school?

Notebooks will be used to complement and aid learning at school, therefore it is the responsibility of the student to bring their notebook fully charged to school everyday. Students will not have the opportunity to charge their notebooks at school.

What happens if the computer is damaged or not working properly?

If there is a software issue, the school's onsite technicians can help to rectify the problem. Please ensure that all important data is backed up prior to sending the notebook to our technicians as they might need to reimage the notebook. If there is a hardware issue, the school can log the issue with JB Hi-Fi on your behalf. A JB Hi-Fi technician will attend the school usually within 1-2 days after the job is logged, however this process may take longer depending on the specific issue e.g. ordering new parts. In most cases, a school owned device will be loaned to the student in the interim.

What happens if I need to purchase an accessory e.g. a new charger?

As the notebook chosen is specifically designed for educational purposes, accessories cannot be purchased at JB Hi-Fi's retail stores. If you require a new part, please contact the school and we can arrange a quote and order the part on your behalf.

If you have any further questions, please contact the school.